

# Introduction

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## About the TiVo Viewer's Guide

The TiVo Viewer's Guide describes all you need to know about how to use the many different features of your TiVo Recorder, and gives information about your TiVo subscription. Appendix A and B of this guide provide detailed information on how to connect and set up the Recorder with your existing TV/audio/video system. This Viewer's Guide contains:

- **Chapter 1: Introduction** – Getting ready and what you'll need to use the TiVo Recorder, also includes an introduction to the Remote Control.
- **Chapter 2: The Basics in Five Short Tours** – The place to start when your TiVo Recorder and subscription are set up and ready to go, and you want to get a hang of the basics of how to use the Recorder.
- **Chapter 3 - In Depth** - All the detailed information on the finer points of using the TiVo Recorder and accessing all the subscription benefits.
- **Chapter 4: Troubleshooting** – Customer Support and solutions to problems you may encounter.
- **Chapter 5: Advanced Setup Options and Settings** - How to customise your system setup without repeating the Guided Setup.
- **Appendix A - Connecting Your TiVo Recorder to Your system** - Detailed instructions on how to connect the TiVo Recorder to your existing system.
- **Appendix B - Setting Up Your TiVo Recorder**- Detailed explanations on the process of setting up your TiVo Recorder for the first time.



Look out for these notes, they provide additional information that may be useful and important.

# Getting Ready to Use the TiVo Recorder

Getting ready to use the TiVo Recorder requires just a few steps. You need to complete these steps before you can start.

Start with the following:

## 1 Connecting the TiVo Recorder

This takes most people about 10 to 15 minutes. Refer to the 'Start Here' card, or Appendix A for more detailed information.

## 2 Guided Setup

Guided Setup takes about 20 to 30 minutes of your time, plus 2 to 3 hours to download, process and index programme data. Refer to the 'Start Here' card, or Appendix B for more detailed information. You should initiate Guided Setup during a time when you do not need to use the telephone or the television.

## 3 Activating TiVo

Once you have connected and set up your TiVo Recorder you must activate it by calling TiVo Customer Service on 08702 41 8486.

## What you'll need

To operate the Recorder you'll need to have a standard analogue phone line. You do not need to install a new telephone socket or access a separate phone number. You can connect the Recorder to the same phone socket as your existing telephone or Set-top box by using the telephone line splitter provided.



You will not be able to use the TiVo Recorder during the Setup process.



The TiVo Recorder must only be connected to a standard analogue phone line. It should NOT be connected to any digital or digital PBX phone system. Doing so will damage your modem and void your warranty.

## Package Contents

Check the contents of your TiVo Recorder package, they should contain all the items listed below. If any are missing, contact TiVo Customer Service.

### Documentation

- *Start Here* card
- *This Viewer's Guide*

### Hardware

- **A)** The TiVo recorder
- **B)** TiVo Remote Control and 2 AA batteries

### Audio/Video Cables

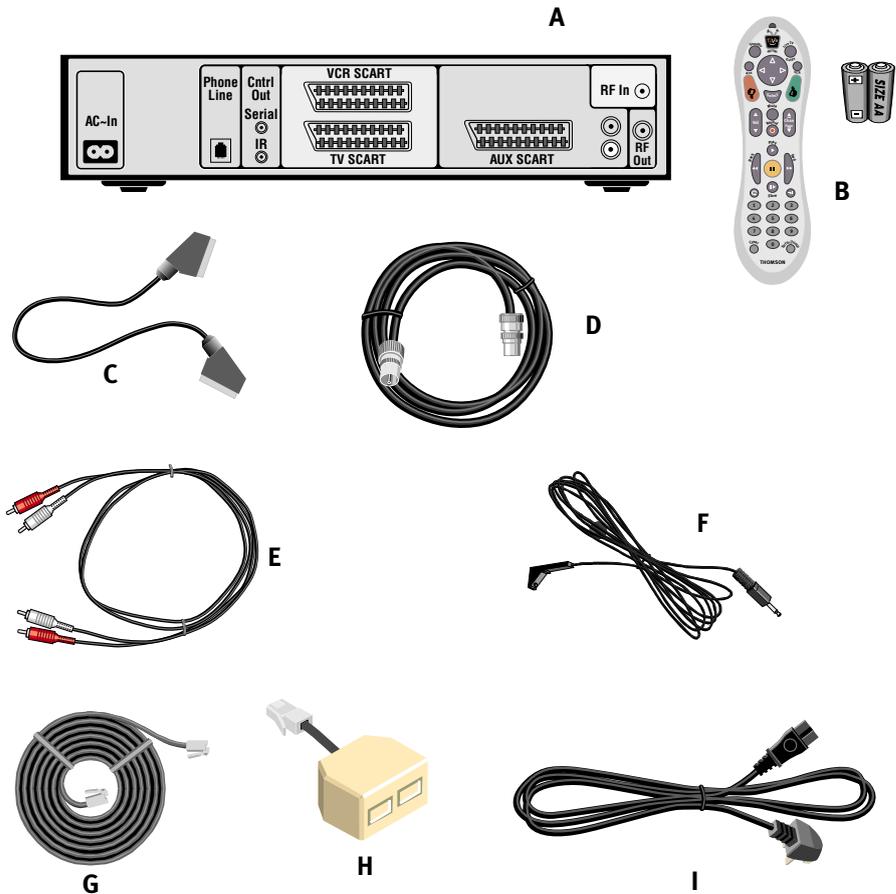
- **C)** SCART cable
- **D)** Coax RF TV cable
- **E)** Audio Cable

### Control Cables

- **F)** IR Control cable

### Other

- **G)** Telephone cable
- **H)** Telephone line splitter
- **I)** Mains power cable



# For Your Safety

Your TiVo Recorder has been manufactured to meet international safety standards, but you must take care of the equipment if you want to obtain the best results and operate it safely.

**If you have any doubts about the installation, operation or safety of your TiVo Recorder, please consult TiVo Customer Service.**

## Warnings

**Remember that contact with Mains voltages can be lethal or can cause a severe electric shock. To avoid this risk:**



**Never remove the top cover from the TiVo Recorder. There are no user serviceable parts inside it.**



**Make sure that all electrical connections are securely made. The phone line should only be connected to a public telecommunication network TNV-3 type.**



**Do not connect the Recorder or any of your existing audio/video equipment to the mains supply until until you have properly made all the other connections to the rear panel of the Recorder. Ensure that the mains sockets are easily accessible.**



**Disconnect the Recorder from the mains supply before you disconnect any other equipment from its rear panel.**



**Never place naked flames such as candles, or holders containing liquid (e.g. a glass, or a vase of flowers) on top of the Recorder.**



**If the supplied mains plug is not suitable for your mains socket-outlet, remove its fuse, cut the plug off the power lead and fit the correct plug for your mains socket-outlet. Destroy the severed plug immediately to avoid the shock hazard which would exist if this were to be plugged into a mains socket.**

## Cautions

- The TiVo Recorder must only be connected to a standard analogue phone line. It must NOT be used with any digital or digital PBX phone system. Doing so will damage your modem and void your warranty.
- Do not place the Recorder near any source of heat, including direct sunlight, radiators or fireplaces. Also, do not store the Recorder in cold, damp or dusty places.
- Do not place any heavy components such as large televisions on top of the Recorder.
- If you are installing the Recorder into a cabinet, allow 7 to 10 cm on either side and above the unit. Do not block the ventilation openings at the front and rear of the unit with any domestic articles such as curtains or newspapers.
- If you have a projection TV, care should be taken when using the PAUSE button for long periods of time. Most projection TV's are sensitive and "burn in" static images very quickly. If you pause your screen for too long, you may permanently damage it.

## Symbols



**This symbol guarantees that your product complies with European directives 73/23/EEC, 89/336/EEC and 99/5/EEC on safety, electromagnetic compatibility and EC marking respectively.**



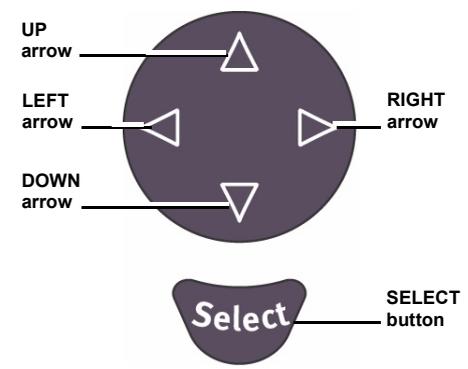
**This symbol indicates "Dangerous Voltage" in the appliance. It represents the risk of electric shock or bodily injury.**



**This symbol indicates the important instructions which accompany the product.**

# Introducing the Remote Control

You control your TiVo Recorder by selecting from a system of easy to use onscreen menus. Use the Remote Control's *navigation arrows*—UP, DOWN, RIGHT and LEFT—to move the black *highlight bar* onto menu items, and to move from screen to screen. Press the SELECT button to choose a highlighted item.



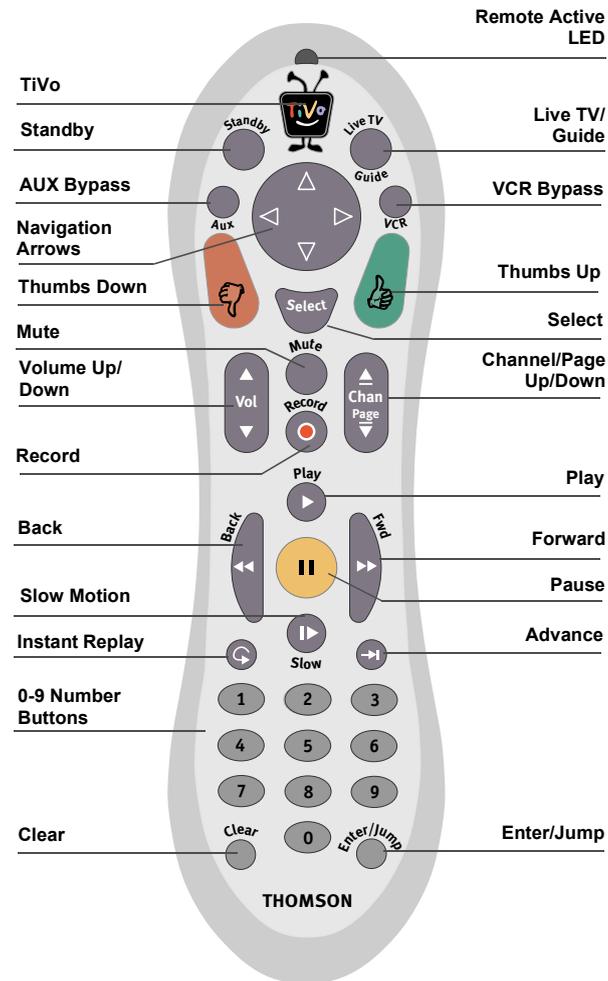
Notice the onscreen arrows that appear beside the highlight bar. These arrows show possible directions you can take.

Page down or page up arrows at the bottom or top of a list indicate more options that aren't currently visible. Use the DOWN arrow to view the next item below what you can currently see. Use the CHAN/PAGE DOWN button to go down to the next page. CHAN/PAGE UP shows the previous page.



<b>TiVo</b>	Always takes you to TiVo Central™. Pressing the TiVo button turns off AUX bypass, VCR bypass, and standby.
<b>STANDBY</b>	Places the TiVo Recorder in standby.
<b>AUX Bypass</b>	Press once to watch programmes directly from your Set-top box, bypassing the TiVo Recorder.
<b>Navigation Arrows</b>	Move the highlight bar UP, DOWN, RIGHT and LEFT. RIGHT and LEFT change screens. During programmes, RIGHT arrow changes the Channel Banner.
<b>THUMBS DOWN</b>	Indicates that you don't like a programme.
<b>MUTE</b>	If programmed,* turns sound on/off on your TV and/or audio visual equipment.
<b>VOLUME UP/DOWN</b>	If programmed,* controls TV and/or stereo volume.
<b>RECORD</b>	Starts and stops recordings of live TV.
<b>BACK</b>	Three speed fast reverse. Press PAUSE then press BACK to see frame backward.
<b>SLOW MOTION</b>	Plays a programme in slow speed.
<b>INSTANT REPLAY</b>	Instantly replays the last 8 seconds of programming. Useful while watching sports, to replay dialogue or when you fast forward a bit too far.
<b>0-9 Number Buttons</b>	Enter numbers to change channels or for text entry.
<b>CLEAR</b>	Clears information such as Programme Guide, Channel Banner, Status Bar, text, and channel numbers from the screen.

<b>REMOTE ACTIVE LED</b>	Indicates when the Remote Control is sending signals.
<b>LIVE TV/GUIDE</b>	Instantly goes to live TV. Press it again to switch between the channel banner and the programme guide.
<b>VCR Bypass</b>	Press once to watch programmes directly from your VCR, bypassing the TiVo Recorder.
<b>THUMBS UP</b>	Indicates that you like a programme.
<b>SELECT</b>	Chooses (selects) the currently highlighted item.
<b>CHANNEL/PAGE UP/DOWN</b>	Changes channels. Also pages up/down in lists.
<b>PLAY</b>	Plays a programme at normal speed.
<b>FORWARD</b>	Three speed fast forward. Press PAUSE then press FORWARD to see frame forward.
<b>PAUSE</b>	Pauses programmes and saves your place.
<b>ADVANCE</b>	Advances to live TV. In a recorded programme, press once to jump to the end of a programme, twice to jump to the beginning.
<b>ENTER/JUMP</b>	Changes the channel to an entered number, or jumps to the previous channel.



*\* You must program the Remote Control to take advantage of these features. For information on this, see Appendix B -Setting Up Your TiVo Recorder.*



To activate your TiVo Subscription call  
TiVo Customer Service on 08702 41 8486.

## Your TiVo Subscription

Subscribing to TiVo will enable all of the personal TV functions. If you do not subscribe, your TiVo Recorder will have severely limited functionality. Subscription allows your Recorder to receive the following information via a daily telephone call:

- **Programme Guide Data:** Every day you will receive the latest programme guide data to make sure you always have up to two weeks' worth of listings. Any changes in broadcast programming that have already been downloaded are made automatically. This programme guide data allows you to schedule recordings and book **Season Passes**. It also enables **TiVo's Suggestions**
- **Channel Highlights**
- **Inside TiVo**
- **Software updates from TiVo:** As we add new features and makes enhancements, TiVo may occasionally update the software on your Recorder directly from the daily call. We will give you information on these additions via the **Messages & Setup** screen when they occur.